

| PROVIDER TYPE/SPECIALTY BY DIAGNOSIS DESCRIPTION | # OF REQUESTS | # OF APPROVALS | # OF DENIALS | DENIAL REASON | | | | | | | | | | | APPEAL OVERTURNED | IRO OVERTURNED | |
|--|---------------|----------------|--------------|--------------------|--------------------------------|-----------------------|---------------------------------------|-------------------------------|--------------------|--|-----------------------------------|------------------------|---------------------------------|---|-------------------|----------------|--|
| | | | | BENEFITS EXHAUSTED | CLIENT INELIGIBLE FOR SERVICES | LACK OF CLINICAL INFO | LEVEL OF CARE LACKS MEDICAL NECESSITY | MAGELLAN NOT FOLLOW/DELEGATED | NON-PANEL PROVIDER | OUT-OF-NETWORK PROVIDER NOT AUTHED AS IN-NETWORK | PRECERTIFICATION NOT IN TIMEFRAME | PROVIDER NOT QUALIFIED | TREATMENT NOT A COVERED BENEFIT | | | | |
| F80.82 - Social pragmatic communication disorder | 2 | 1 | 1 | | | | 1 | | | | | | | | | | |
| F80.9 - Developmental disorder of speech and language, unspecified | 2 | 1 | 1 | | | | | | | | 1 | | | | | | |
| F84.0 - Autistic disorder | 106 | 68 | 38 | | 1 | | 31 | | | 4 | | | 2 | | | | |
| F89 - Unspecified disorder of psychological development | 3 | 1 | 2 | | | | 1 | | | | | | | | 1 | | |
| F90.0 - Attention-deficit hyperactivity disorder, predominantly inattentive type | 54 | 43 | 11 | 1 | 1 | | 8 | | | | | 1 | | | | | |
| F90.1 - Attention-deficit hyperactivity disorder, predominantly hyperactive type | 9 | 8 | 1 | | | | 1 | | | | | | | | | | |
| F90.2 - Attention-deficit hyperactivity disorder, combined type | 107 | 87 | 20 | | | | 16 | | | | | 4 | | | | | |
| F90.8 - Attention-deficit hyperactivity disorder, other type | 2 | 1 | 1 | | | | | | | | | | | | 1 | | |
| F90.9 - Attention-deficit hyperactivity disorder, unspecified type | 13 | 9 | 4 | | | | 3 | | | 1 | | | | | | | |
| F91.8 - Other conduct disorders | 1 | 1 | 0 | | | | | | | | | | | | | | |
| F92.0 - Separation anxiety disorder of childhood | 2 | 1 | 1 | | | | 1 | | | | | | | | | | |
| F94.0 - Selective mutism | 2 | 1 | 1 | | | | 1 | | | | | | | | | | |
| F95.0 - Transient tic disorder | 6 | 3 | 3 | | | | 2 | | | | | | | | 1 | | |
| F98.0 - Enuresis not due to a substance or known physiological condition | 2 | 1 | 1 | | | | 1 | | | | | | | | | | |
| F99 - Mental disorder, not otherwise specified | 44 | 19 | 25 | | 1 | | 5 | | | 2 | | 1 | | | 16 | | |
| R69 - Illness, unspecified | 2 | | 2 | | | | | | | 1 | 1 | | | | | | |
| OP SUBSTANCE RELATED DISORDER | | | | | | | | | | | | | | | | | |
| F10.10 - Alcohol abuse, uncomplicated | 1 | 1 | 0 | | | | | | | | | | | | | | |
| F10.20 - Alcohol dependence, uncomplicated | 3 | 2 | 1 | | | | | | | | | 1 | | | | | |
| F10.21 - Alcohol dependence, in remission | 1 | 1 | 0 | | | | | | | | | | | | | | |
| F10.929 - Alcohol use, unspecified with intoxication, unspecified | 2 | 2 | | | | | | | | | | 2 | | | | | |
| F11.20 - Opioid dependence, uncomplicated | 3 | 2 | 1 | | | | 1 | | | | | | | | | | |
| R69 - Illness, unspecified | 1 | | 1 | | | | | | | 1 | | | | | | | |
| OP UNKNOWN | | | | | | | | | | | | | | | | | |
| F03.90 - Unspecified dementia without behavioral disturbance | 1 | 1 | 0 | | | | | | | | | | | | | | |
| F32.2 - Major depressive disorder, single episode, severe without psychotic features | 2 | 2 | 0 | | | | | | | | | | | | | | |
| F33.2 - Major depressive disorder, recurrent severe without psychotic features | 10 | 10 | 0 | | | | | | | | | | | | | | |
| F33.3 - Major depressive disorder, recurrent, severe with psychotic symptoms | 1 | 1 | 0 | | | | | | | | | | | | | | |
| F41.8 - Other specified anxiety disorders | 1 | 1 | 0 | | | | | | | | | | | | | | |
| F43.22 - Adjustment disorder with anxiety | 1 | 1 | 0 | | | | | | | | | | | | | | |
| F45.42 - Pain disorder with related psychological factors | 1 | 1 | 0 | | | | | | | | | | | | | | |
| F84.0 - Autistic disorder | 1 | 1 | 0 | | | | | | | | | | | | | | |
| F95.0 - Transient tic disorder | 1 | 1 | 0 | | | | | | | | | | | | | | |
| OPN DETOX-DRUG | | | | | | | | | | | | | | | | | |
| F84.0 - Autistic disorder | 25 | 25 | 0 | | | | | | | | | | | | | | |
| OPN PSYCHIATRIC | | | | | | | | | | | | | | | | | |
| F84.0 - Autistic disorder | 5808 | 5659 | 149 | | 1 | | 87 | | | | | 60 | | 1 | 3 | 2 | |
| F99 - Mental disorder, not otherwise specified | 2 | | 2 | | 1 | | | | | | | | | 1 | | | |
| OPN SUBSTANCE RELATED DISORDER | | | | | | | | | | | | | | | | | |
| F84.0 - Autistic disorder | 5 | 5 | 0 | | | | | | | | | | | | | | |
| P PSYCHIATRIC | | | | | | | | | | | | | | | | | |
| F20.0 - Paranoid schizophrenia | 5 | 5 | 0 | | | | | | | | | | | | | | |
| F20.9 - Schizophrenia, unspecified | 11 | 9 | 2 | | | | 1 | | | | | 1 | | | | | |
| F23 - Brief psychotic disorder | 3 | 3 | 0 | | | | | | | | | | | | | | |
| F25.0 - Schizoaffective disorder, bipolar type | 16 | 15 | 1 | | | | | | | | | 1 | | | | | |
| F25.1 - Schizoaffective disorder, depressive type | 14 | 13 | 1 | | | | | | | | | 1 | | | | | |
| F25.9 - Schizoaffective disorder, unspecified | 1 | 1 | 0 | | | | | | | | | | | | | | |
| F29 - Unspecified psychosis not due to a substance or known physiological condition | 1 | 1 | 0 | | | | | | | | | | | | | | |
| F30.2 - Manic episode, severe with psychotic symptoms | 1 | 1 | 0 | | | | | | | | | | | | | | |
| F31.0 - Bipolar disorder, current episode hypomanic | 3 | 3 | 0 | | | | | | | | | | | | | | |
| F31.10 - Bipolar disorder, current episode manic without psychotic features, unspecified | 3 | 3 | 0 | | | | | | | | | | | | | | |
| F31.11 - Bipolar disorder, current episode manic without psychotic features, mild | 2 | 2 | 0 | | | | | | | | | | | | | | |
| F31.12 - Bipolar disorder, current episode manic without psychotic features, moderate | 4 | 3 | 1 | | | | | | | | | | | | | | |
| F31.13 - Bipolar disorder, current episode manic without psychotic features, severe | 10 | 7 | 3 | | | | | | | | | | 3 | | | | |
| F31.2 - Bipolar disorder, current episode manic severe with psychotic features | 41 | 38 | 3 | | | | | | | | | | 3 | | | | |
| F31.30 - Bipolar disorder, current episode depressed, mild or moderate severity, unspecified | 1 | 1 | 0 | | | | | | | | | | | | | | |
| F31.32 - Bipolar disorder, current episode depressed, moderate | 26 | 25 | 1 | | | | | | | | | | 1 | | | | |
| F31.4 - Bipolar disorder, current episode depressed, severe, without psychotic features | 60 | 54 | 6 | | | | 1 | | | 1 | | | 4 | | | | |
| F31.5 - Bipolar disorder, current episode depressed, severe, with psychotic features | 21 | 20 | 1 | | | | | | | | | | 1 | | | | |
| F31.60 - Bipolar disorder, current episode mixed, unspecified | 6 | 6 | 0 | | | | | | | | | | | | | | |
| F31.63 - Bipolar disorder, current episode mixed, severe, without psychotic features | 9 | 8 | 1 | | | | | | | | | 1 | | | | | |
| F31.64 - Bipolar disorder, current episode mixed, severe, with psychotic features | 22 | 22 | 0 | | | | | | | | | | | | | | |
| F31.81 - Bipolar II disorder | 15 | 15 | 0 | | | | | | | | | | | | | | |
| F31.89 - Other bipolar disorder | 3 | 3 | 0 | | | | | | | | | | | | | | |
| F31.9 - Bipolar disorder, unspecified | 31 | 28 | 3 | | | | 1 | | | | | 2 | | | | | |
| F32.1 - Major depressive disorder, single episode, moderate | 16 | 13 | 3 | | | | 1 | | | | | 1 | | | | | |
| F32.2 - Major depressive disorder, single episode, severe without psychotic features | 21 | 20 | 1 | | | | | | | | | | 1 | | | | |
| F32.3 - Major depressive disorder, single episode, severe with psychotic features | 4 | 3 | 1 | | | | | | | | | | 1 | | | | |
| F32.9 - Major depressive disorder, single episode, unspecified | 3 | 2 | 1 | | | | | | | | | 1 | | | | | |
| F33.0 - Major depressive disorder, recurrent, mild | 1 | 1 | 0 | | | | | | | | | | | | | | |
| F33.1 - Major depressive disorder, recurrent, moderate | 64 | 60 | 4 | | 1 | | 2 | | | | | 1 | | | 1 | | |
| F33.2 - Major depressive disorder, recurrent severe without psychotic features | 516 | 472 | 44 | | | | 14 | | | 1 | | 29 | | | 2 | | |
| F33.3 - Major depressive disorder, recurrent, severe with psychotic symptoms | 58 | 56 | 2 | | | | | | | | | 2 | | | | | |
| F33.9 - Major depressive disorder, recurrent, unspecified | 9 | 8 | 1 | | | | | | | | | 1 | | | | | |
| F34.1 - Dysthymic disorder | 1 | 1 | 0 | | | | | | | | | | | | | | |
| F34.81 - Disruptive mood dysregulation disorder | 31 | 28 | 3 | | | | | | | | 1 | | 2 | | | | |
| F39 - Unspecified mood [affective] disorder | 12 | 11 | 1 | | | | | | | | | | 1 | | | | |
| F41.0 - Panic disorder [episodic paroxysmal anxiety] | 4 | 4 | 0 | | | | | | | | | | | | | | |
| F41.1 - Generalized anxiety disorder | 20 | 16 | 4 | | | | 2 | | | 1 | | | 1 | | | | |
| F41.9 - Anxiety disorder, unspecified | 3 | 2 | 1 | | | | | | | | | | 1 | | | | |

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| F33.9 - Major depressive disorder, recurrent, unspecified | 7 | 6 | 1 | | | | 1 | | | | | | | | | |
| F34.1 - Dysthymic disorder | 1 | | 1 | | | | 1 | | | | | | | | | |
| F34.81 - Disruptive mood dysregulation disorder | 55 | 52 | 3 | | | | 1 | | | | | 2 | | | | |
| F40.10 - Social phobia, unspecified | 1 | | 1 | | | | | | | 1 | | | | | | |
| F43.10 - Post-traumatic stress disorder, unspecified | 13 | 12 | 1 | | | | 1 | | | | | | | | | |
| F43.11 - Post-traumatic stress disorder, acute | 2 | 2 | 0 | | | | | | | | | | | | | |
| F43.12 - Post-traumatic stress disorder, chronic | 3 | 3 | 0 | | | | | | | | | | | | | |
| F50.01 - Anorexia nervosa, restricting type | 49 | 46 | 3 | | | | 2 | | | 1 | | | | | | 1 |
| F50.02 - Anorexia nervosa, binge eating/purging type | 40 | 38 | 2 | | | | 1 | | | | | 1 | | | | |
| F50.2 - Bulimia nervosa | 45 | 42 | 3 | | | | 2 | | | | | 1 | | | | |
| F50.82 - Avoidant/restrictive food intake disorder | 12 | 11 | 1 | | | | | | | 1 | | | | | | |
| F50.89 - Other specified eating disorder | 32 | 32 | 0 | | | | | | | | | | | | | |
| F50.9 - Eating disorder, unspecified | 9 | 9 | 0 | | | | | | | | | | | | | |
| F60.3 - Borderline personality disorder | 3 | | 3 | | | | 1 | | | 2 | | | | | | |
| F63.9 - Impulse disorder, unspecified | 2 | 1 | 1 | | | | 1 | | | | | | | | | |
| F84.0 - Autistic disorder | 8 | 7 | 1 | | | | 1 | | | | | | | | | |
| F91.3 - Oppositional defiant disorder | 8 | 8 | 0 | | | | | | | | | | | | | |
| F94.1 - Reactive attachment disorder of childhood | 1 | | 1 | | | | 1 | | | | | | | | | |
| SUB RES SUBSTANCE RELATED DISORDER | | | | | | | | | | | | | | | | |
| F10.10 - Alcohol abuse, uncomplicated | 3 | 3 | 0 | | | | | | | | | | | | | |
| F10.20 - Alcohol dependence, uncomplicated | 2171 | 2012 | 159 | | 3 | | 115 | | | 1 | 1 | 39 | | | 4 | 1 |
| F10.229 - Alcohol dependence with intoxication, unspecified | 2 | 2 | 0 | | | | | | | | | | | | | |
| F10.232 - Alcohol dependence with withdrawal with perceptual disturbance | 4 | 4 | 0 | | | | | | | | | | | | | |
| F10.239 - Alcohol dependence with withdrawal, unspecified | 14 | 13 | 1 | | | | 1 | | | | | | | | | |
| F10.29 - Alcohol dependence with unspecified alcohol-induced disorder | 4 | 4 | 0 | | | | | | | | | | | | | |
| F11.20 - Opioid dependence, uncomplicated | 727 | 681 | 46 | | 1 | | 34 | | | 1 | | 10 | | | 2 | |
| F11.21 - Opioid dependence, in remission | 2 | 2 | 0 | | | | | | | | | | | | | |
| F11.23 - Opioid dependence with withdrawal | 7 | 5 | 2 | | | | 2 | | | | | | | | | |
| F11.29 - Opioid dependence with unspecified opioid-induced disorder | 1 | 1 | 0 | | | | | | | | | 2 | | | | 1 |
| F12.20 - Cannabis dependence, uncomplicated | 72 | 58 | 14 | | | | 12 | | | | | 2 | | | | 1 |
| F12.280 - Cannabis dependence with cannabis-induced anxiety disorder | 2 | 2 | 2 | | | | 1 | | | | | 1 | | | | |
| F12.288 - Cannabis dependence with other cannabis-induced disorder | 5 | 4 | 1 | | | | | | | | | 1 | | | | |
| F13.10 - Sedative, hypnotic or anxiolytic abuse, uncomplicated | 6 | 6 | 0 | | | | | | | | | | | | | |
| F13.20 - Sedative, hypnotic or anxiolytic dependence, uncomplicated | 334 | 315 | 19 | | 1 | | 12 | | | | | 6 | | | | |
| F13.229 - Sedative, hypnotic or anxiolytic dependence with intoxication, unspecified | 1 | 1 | 0 | | | | | | | | | | | | | |
| F13.239 - Sedative, hypnotic or anxiolytic dependence with withdrawal, unspecified | 2 | 2 | 0 | | | | | | | | | | | | | |
| F14.20 - Cocaine dependence, uncomplicated | 134 | 117 | 17 | | | | 11 | | | | | 6 | | | | |
| F15.20 - Other stimulant dependence, uncomplicated | 427 | 386 | 41 | | | | 28 | | | 1 | | 12 | | | | |
| F15.21 - Other stimulant dependence, in remission | 2 | 2 | 0 | | | | | | | | | | | | | |
| F15.23 - Other stimulant dependence with withdrawal | 3 | 2 | 1 | | | | 1 | | | | | | | | | |
| F15.24 - Other stimulant dependence with stimulant-induced mood disorder | 2 | 2 | 0 | | | | | | | | | | | | | |
| F16.20 - Hallucinogen dependence, uncomplicated | 15 | 14 | 1 | | | | 1 | | | | | | | | | |
| F18.20 - Inhalant dependence, uncomplicated | 6 | 5 | 1 | | | | 1 | | | | | | | | | |
| F19.10 - Other psychoactive substance abuse, uncomplicated | 5 | 4 | 1 | | | | | | | | | 1 | | | | |
| F19.20 - Other psychoactive substance dependence, uncomplicated | 10 | 9 | 1 | | | 1 | | | | | | | | | | |
| F19.980 - Other psychoactive substance use, unspecified with psychoactive substance-induced anxiety disorder | 3 | 2 | 1 | | | | 1 | | | | | | | | | |
| SUB RES UNKNOWN | | | | | | | | | | | | | | | | |
| F10.20 - Alcohol dependence, uncomplicated | 5 | 5 | 0 | | | | | | | | | | | | | |
| F13.20 - Sedative, hypnotic or anxiolytic dependence, uncomplicated | 1 | 1 | 0 | | | | | | | | | | | | | |
| F15.20 - Other stimulant dependence, uncomplicated | 1 | 1 | 0 | | | | | | | | | | | | | |
| F15.23 - Other stimulant dependence with withdrawal | 1 | 1 | 0 | | | | | | | | | | | | | |
| TOTAL | 28194 | 26335 | 1859 | 2 | 28 | 4 | 923 | 1 | 95 | 36 | 734 | 3 | 33 | 74 | 4 | |